



HOLZMANN MASCHINEN GmbH

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REPAIR POSSIBILITIES / WARRANTY INFORMATION

A) Warranty / Guarantee

If the warranty conditions of our AGB are fulfilled and a valid receipt is available, we can carry out a warranty repair in our company's own workshop. Legal claims for defects by the buyer against the seller remain unaffected.

The warranty excludes a free check, maintenance, inspection or service work on the product. Defects due to improper use by the end user or his dealer will not be accepted as a warranty claim.

B) Cost estimate

„The cost estimate is prepared to the best of our knowledge, but no guarantee can be given for its correctness. If unavoidable cost increases of more than 15% occur after the order has been placed, the contractor shall inform the client immediately. In the case of unavoidable cost overruns of up to 15%, a separate notification is not necessary and these costs can be invoiced without further ado.

The cost estimate is free of charge if an order for repair or new purchase follows, otherwise the inspection costs incurred will be charged. The transport costs to HOLZMANN shall be borne by the Business Partner. If the return transport of goods for which repair proves to be unprofitable is not desired, the Business Partner agrees to hand over the goods to HOLZMANN for recycling free of charge. However, if return transport is desired, this is only possible in dismantled condition. In addition to the inspection costs, packaging and shipping costs shall then also be charged.

After the cost estimate has been drawn up, there is a period of 14 days within which the customer must reply to the cost estimate. If no response is received within this period, the unrepaired item will be returned to the customer and the transport and inspection costs will be charged.

C) Start-up / maintenance:

All machines are not ready for operation when delivered and must be setup on site by the user.

The user is responsible for the correct installation, connection of the machine and all fine adjustments, without exception.

The installation/commissioning of the machine is not included in the sales price, if not otherwise agreed with the dealer/contract partner.

**YOUR
JOB.
OUR
TOOLS.**